WS Support Pin Module

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Client Area: http://www.whmcsservices.com/members
Bug Report: http://bug.whmcsservices.com
Email: licensing@whmcsservices.com
Knowledge: https://www.whmcsservices.community
Changelog: https://www.whmcsservices.community/showthread.php?tid=71

Thank you for purchasing the **WS Support Pin Module**. This document should assist with the installation process of WS Support Pin Module. Should you have any difficulties, please go to https://www.whmcsservices.community/forumdisplay.php?fid=66

Make a Full Backup - We cannot stress enough how important it is to *always* take a full backup before attempting any kind of upgrade/install. Both for WHMCS and any other software you use. A full backup should be taken of both the WHMCS files and the database.

PLEASE READ ALL THE ENCLOSED INSTRUCTIONS

1. Installation Instructions
https://www.whmcsservices.community/showthread.php?tid=704

Please note this module only supports the templates that come with WHMCS or my site, if you are using custom templates requires modifications to function properly. We do an offer custom integration service for $25 USD. Please contact sales@whmcsservices.com for more information.

If you made any custom changes to these templates files you will need to make these changes again inside of the new template file. These templates are based on the default template in 7.x.

Language Files

If a language you operate in is not available as standard, then you can create your own translation. Here's how:

1. You will find the language file in this directory modules > addons > supportpin > lang
2. Begin by opening an existing language file
3. Save this file with a new name - the name should be the same name of the language file in your admin language folder in WHMCS - the name should only consist of a-z0-9 characters and end with the extension ".php"

4. Once the file has been created, you can then begin going through and translating the lines within it
An example line is as follows - you should only change the part in bold:

$_ADDONLANG['addonname'] = "**Addon Name**";

Be careful not to delete any of the quotation marks (") around the text strings or the semi-colons on the ends of each line (;). Also, should you want to use a quote character (") within your translated text, you must escape it - for example \" The language files are written in PHP syntax so valid PHP code must be maintained.

Remember: After upgrading, your browser may still display cached versions of the previous files. So if you get any display issues or inconsistencies, always try clearing your cache first, both in your browser, and the WHMCS templates cache (templates_c folder files)

2. Bug Reports and Feature Requests

All of our support is done via our sites at
https://www.whmcsservices.com/members/submitticket.php

I've dedicated countless hours to its development and debugging, but, as with any other module, it will contain some bugs, misspellings, or difficulties. If you find any error please report them to
http://bug.whmcsservices.com

I'm always open to any suggestions and comments on the module
Please contact us anytime at our site. If you require further assistance, we'll be glad to help or you can go to
http://www.whmcsservices.com/members

Lastly, I am constantly updating the software and fixing bugs. If you notice an error or have a suggestion, feel free to a poster at http://dev.whmcsservices.com

We also all wish to thank everyone who has sent us emails. Please continue to do so for future versions in order to help make our product the best WHMCS Services ever! Please vote the Addon at WHMCS Marketplace. Your feedback is essential to us!

3. How do I update the WS Modules?

Updating via the WS Updater Manager, you can now update your module directly from your admin section. When a new update is detected, you will see an alert in the top right areas red you click on it take you to the module. You can download here **(Highly Recommend)**

Also, you can try our other WHMCS Modules at https://www.whmcsservices.com/whmcs.php

4. Join Our Affiliate Programs and Make Extra Cash

http://www.whmcsservices.com/affiliate.php

Discounts from our partners
We've partnered with companies that may benefit your business and gained you access to the best discounts and promotions. Check out some of our partners below:

Zomex - https://www.whmcsservices.com/zomex.php
ThemeMetro - https://www.whmcsservices.com/thememetro.php
Website Integrations - https://www.whmcsservices.com/integration.php
Impressive Themes - https://www.whmcsservices.com/impressivethemes.php
SwiftModder - https://www.whmcsservices.com/swiftmodders.php

Changelog

Open changelog.txt for more information on what's new.

Thank you very for choosing our Modules

Kind regards,
WHMCS Services Team